Flowchart for referral when concerned a CHILD is being abused

NB: Any consultation should not delay a referral. In an emergency, dial 999

Step 1

If you are worried that a child has been abused:
e.g.
· You have seen something
· A child says they have been abused
· Somebody else has told you they are concerned
· There has been an allegation against a member of staff
· There has been an anonymous allegation
· An adult has disclosed they were abusing a child
· An adult has disclosed they were abused as a child

Definition

CHILD - anyone who is under 18 years of age.

Families Together SUFFOLK

Step 2

Talk to:

Eye Shop Manager Halesworth Shop Manager eBay Hub Manager	Lisa Cornish Mandy Greengrass Rebecca Mclean	07704 313122 07927 322506 07563 028715
Safeguarding Lead	Sarah Newell	07542 785649
Deputy Safeguarding Lead	Honor Warner Gina Clarke Jo Pearson	07415 689087 07563 029117 07933 801871

Consult

Monitor & Record

(Sign, date & time)

Step 3

Non-Urgent Referral:
If you have a safeguarding concern about a child and need to make a referral please use the online **Suffolk Children and Young people's Portal**
https://www.suffolk.gov.uk/children-families-and-learning/keeping-children-safe/reporting-a-child-at-risk-of-harm-abuse-or-neglect-safeguarding

Urgent Referral:
If your safeguarding referral is urgent or you are unable to use the portal above, please call **Customer First** on **0808 800 4005**

Immediate danger to the child:
Call the **Police** on **999** or **Suffolk Police 01473 613500**

Safeguarding Advice:
If you have a safeguarding concern about a child and cannot contact any of the safeguarding personnel listed above and/or need further advice please call:

MASH (Multi-Agency Safeguarding Hub) Professional Consultation Line on **0345 606 1499** (Mon – Thur 0900-17.00, Fri 09.00-16.25)



